

St Mary's C of E Junior Academy Swan Lane, Long Stratton, Norwich, Norfolk, NR15 2UY

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Principal: Ms Aziza Cranmer

Dear Parent

Improving School Communications and going Cashless with ParentMail

Communication with parents is an important part of what we do. This includes making sure you get the correct information about activities and maximising opportunities to access information about events, parents' evenings and school trips. Many parents are already using the benefits of online banking, and going cashless means that payments can be made when it is convenient to parents. Money is paid direct and this method ensures that payments for school trips, lunches and other school activities is efficient and hassle free.

When you join St Mary's we will be asking you to register to use ParentMail, a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because you can:

- Top up dinner money or pay for school trips/items in just a few taps.
- Book parents' evening appointments.
- And much, much more!

Registering with ParentMail is very easy! Before you start at St Mary's you will be sent either an email and/or text message from ParentMail. When you receive this please just follow the instructions in the message.

Please be assured that ParentMail is registered with the Information Commissioner and <u>guarantees</u> that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

If you need any additional information or assistance, please visit the help site: <u>https://www.parentmail.co.uk/help/parenthelp/</u> or if you have not received any contact from ParentMail please contact Mrs Drake in the school office.

Yours sincerely

Ms Aziza Crammer Principal

Raising aspirations and a love for learning through courage, resilience, positive relationships and God's love.