

Returns.

Schoolwear

Our 365-day return policy means you can purchase today and still return unused garments if your child has a growth spurt over the next year*

Non-Schoolwear Items and Sale

Non-Schoolwear items such as sports equipment and Sale items must be returned within 30 days of purchase*

We ask that all items are returned with proof of purchase and in original packaging with labels attached.

In the rare instance that you feel your item is faulty, please return this within 6 months to be inspected, with proof of purchase. If considered to be faulty due to a manufacturer fault it will be replaced or a refund given at the purchase price.

* This Returns Policy does not affect your Statutory Rights.

Refunds will only be made via the original payment method and returns outside the period will be at the discretion of THE STEVENSON GROUP

Please note that your right to return items does not apply to products which fall into the following categories unless they are faulty

a) Goods made or supplied correctly to a special order, including items personalised with names or initials

b) Socks and tights removed from packaging

c) Under garments and mouth guards

d) Swimsuits without the protective gusset lining.

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